

In the unlikely event that you are unhappy with your purchase for any reason; we would be happy to exchange for a more suitable item, or refund you the cost of the product.

Please note the following Terms & Conditions;

- If you are returning the item because it is unsuitable, please return unworn and in the original packaging.
- PLS do not pay for postage for items returned as unsuitable.
- Please ensure that sufficient postage is used on your returned package as PLS cannot be responsible for returns lost in transit.
- Refunds will always be applied in the same manner of payment as the purchase.
- In the case of all exchanges and refunds (except faulty items) we offer a 14 day returns policy.
- Replacement items will not be despatched until the returned items have been received by PLS.

Further information can be found on our website; www.pls-shop.co.uk

Please complete the following form and return with the item(s) to the address below;

Order Number					Purchased From (please tick)			
Customer Name					PLS Website: www.pls-shop.co.uk			
Postcode					Amazon			
Date					Ebay			
Style No	Item Description		Size	Colour	Refund/ Exchange	Exchange For		Reason Code
Reason Code	1 Too Big	2 Too Small	3 Dislike	4 Not As Expected	5 Unwanted Gift	6 Faulty	7 Other (Please state)	

Return Address:

PLS Professional Footwear
Unit 2 Elm Court
Cavalry Park
PEEBLES
EH45 9BU

☎: 01721 724 018 ⊠: info@plsmedical.co.uk ⊒: www.pls-shop.co.uk